

Status: MANDATORY

Models and Serial Numbers: All Xenos Aircraft

Date of Issue: 08.21.14

Reference Number: XNS-SB-002

Description:

Sonex Aircraft has received reports of the supplied swaged cables for P/N's XNS-C04-02 and XNS-C04-07 may not be 1/16" proud of the Nicopress Sleeve. See Assembly Instruction #10 on the attached cable control prints.

Image of correct Nicopress Sleeve and Thimble Installation:



Note that a cable installed flush with the end of the Nicopress Sleeve is serviceable and does not present a safety hazard.

Mandatory Inspection:

All P/N's XNS-C04-02 and XNS-C04-07 must be checked prior to your next flight for compliance with the Sonex Assembly Instructions.

Required Corrective Action:

Any Sonex-Supplied cable found to be manufactured incorrectly will be replaced by Sonex Aircraft at no charge. The Registered Xenos Owner must do four things to qualify for warranty replacement:

- 1.) Go to: http://www.sonexaircraft.com/eshop/cart.php?target=product&product_id=17402&category_id=397 to register/place replacement parts order.
- 2.) Sonex must receive a picture of the incorrect cable(s) with the part numbers identified by e-mail at tech@sonexaircraft.com. The subject line of the email to the Tech Department Must reference the Service Bulletin Number as well as the web store order number. If customer elects not to email a photo, the customer may return the cables to Sonex at their expense. Should the returned cable(s) be deemed in proper condition, the cable(s) will be returned to the customer at their expense. Return instructions listed here http://www.sonexaircraft.com/eshop/cart.php?target=help&mode=terms_conditions#part_return_exchange Please note: no action will be taken by Sonex until step one and two have been completed by the customer.
- 3.) Sonex will confirm there is (or is not) a problem with a response to your e-mail.
- 4.) To avoid being charged for the cable(s), customers must either submit a photo of the cables cut in two just below the incorrect swage OR return the incorrect cables (at their expense) to Sonex to be destroyed.

Note: Flying aircraft will be given shipping priority